



CONFERENCE CARE
TO INNOVATE. TO INSPIRE. TO CREATE CHANGE.

KAREN ROGERS

TEAM MANAGER

Karen Rogers, Team Manager at Conference Care, is known for her vibrant and engaging personality. Often perceived as quiet until people get to know her, she's full of energy and enthusiasm.

Karen loves starting her day with sunshine and enjoys walking, cooking, and trying new foods. Her favourite movie is Pretty Woman, and she's a fan of The Chase. A highlight of her career includes winning "Venue Booker of the Year" in 2019. She dreams of Caribbean escapes & world cruises. In her downtime, Karen relaxes with dinner, a bath, and PJs, on weekends, she enjoys prosecco.

CONTACT ME

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KAREN ROGERS

TEAM MANAGER



Me in Four Words: Chatty, Reliable, Prosecco & Pink

Call Me When: You need a laugh!

In her role, Karen is responsible for the daily activities and actions of her team. She understands each team member's strengths and areas for improvement, assists with their workloads, and sets ambitious targets to drive performance. Karen conducts quarterly reviews to assess their progress and provide constructive feedback, ensuring continuous development and growth.

Karen finds great satisfaction in working closely with her team and nurturing new staff members. She enjoys the diversity and variety of inquiries in "New Business," which keep her engaged and motivated. The thrill of successfully turning around a piece of business, especially when competing with other agents, is immensely rewarding for her.

A professional habit Karen swears by is ensuring her inbox is as clear as possible by 5:30 PM, or she finds it difficult to sleep. Her proudest achievement is winning the "Venue Booker of the Year" award in 2019 at The Royal Armouries in Leeds, a recognition that was especially meaningful as the votes came primarily from clients she had been collaborating with.

Karen prides herself on being warm, friendly, and approachable, often transforming client interactions into friendly conversations. This approach helps build strong relationships and ensures clients feel supported. She goes above and beyond to meet client needs within their specified time frames.

Colleagues describe Karen as an exceptionally supportive and approachable manager who knows how to uplift everyone's spirits. She is knowledgeable, kind, fair, and always willing to help. Her bubbly personality and constant approachability make her a joy to work with. Known as the "Queen of Conversation," Karen excels at building strong client relationships and understanding their unique needs, making her an invaluable asset to the Conference Care team.

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